

[Legacy – Part VII – SIL letter to policyholders]

[Name]

[Address]

This letter contains important information. Please read it carefully and share it with anyone else who has an interest in your policy.

Reference: [Policy number]

Dear Sir / Madam

Important: Proposed transfer of your Soteria Insurance Limited policy to DARAG Insurance UK Limited

Why are we writing to you?

We are writing to you because you currently hold or previously held an insurance policy with Soteria Insurance Limited (“we” or “Soteria”). Our records show that Soteria provided commercial liability insurance to you in the past.

Soteria no longer writes insurance business. It is proposed that Soteria will transfer certain of its business, including its commercial liability business, to DARAG Insurance UK Limited (“DIUK”) under Part VII of the UK Financial Services and Markets Act 2000. At the same time, another entity in DIUK’s group, DARAG Legacy UK Ltd (“DLUK”), will transfer all of its reinsurance business to DIUK (both transfers together referred to as the “Transfer”).

This requires us to obtain approval from the High Court of Justice of England and Wales (the “Court”). Subject to Court approval, it is expected that the transferring businesses will automatically transfer to DIUK at 23:59 GMT on 30 September 2026. Any change to the date of the Court hearing or the date of the Transfer will be announced on our website at <https://www.soteriainsurance.co.uk/part-vii-transfer>.

If you have or have had a policy with Soteria, have the benefit of such a policy or have made a claim in respect of such a policy, that policy or claim is proposed to transfer to DIUK under the Transfer.

If the Transfer proceeds, DIUK will replace Soteria as your insurer. All your rights and obligations under the transferring policies you have with Soteria will remain the same, but will be owed to or exercisable against DIUK instead of Soteria. Any claims you have under your policies will continue to be handled by the same party as they are now and the claims team will remain the same.

Accordingly, this letter contains important information about the Transfer. In particular, you are entitled to make representations to the Court if you consider that you are adversely affected by the Transfer and this letter contains information on how to do so.

Background

Soteria is a UK-authorized insurer, which has been in run-off since March 2021. It was formerly known as CIS General Insurance Ltd. Soteria is authorised by the Prudential Regulation Authority (“PRA”) and regulated by the PRA and the Financial Conduct Authority (“FCA”). Soteria is owned by Saturn Holdings PLC (“Saturn”).

DIUK is a UK-authorized insurer that specialises in acquiring insurance businesses in run-off. It is authorised by the PRA and regulated by the PRA and the FCA.

The purpose of the Transfer from Soteria’s perspective is to restructure the Saturn group and seek to wind down Soteria; and from DLUK’s perspective is to de-authorise and close DLUK.

How does this affect your policy or claim?

The Transfer will have no impact on:

- the terms and conditions of your cover;
- the duration of your policy; or
- any claim which you have made (or may make) under your policy.

Soteria’s claims are handled by Markerstudy Insurance Services Ltd (“Markerstudy”) and Markerstudy will continue to handle all claims in respect of the transferring policies on behalf of DIUK following the Transfer. If you have an existing claim, it will continue to be dealt with by Markerstudy.

If you have been sent this letter because you are making a claim under a policy with Soteria then nothing in this letter should be deemed to be an acknowledgment or acceptance of the validity of your claim or of any liability of Soteria in relation to that claim (and, in particular, any reservation of rights which if issued shall remain fully reserved) or the validity of your policy (including where such policy has been voided).

Please note that this Transfer does not affect Soteria’s retail motor or home insurance business, which are expected to be subject to a separate transfer in 2027.

How are your interests protected?

Your interests, and the interests of our other customers, are protected by the legal process. Soteria, DLUK and DIUK are required to follow as detailed below.

- An independent expert (the “Independent Expert”) has been appointed to write a report for the Court. The appointment of the Independent Expert was approved by the PRA in consultation with the FCA. The Independent Expert has assessed the impact of the Transfer and has concluded that it will not materially adversely affect any group of policyholders.
- Soteria, DLUK and DIUK have consulted closely with the PRA and FCA who have been assessing the proposed Transfer. The PRA and the FCA are entitled to make their own representations to the Court and we expect them to do so.
- The Court must approve the Transfer for it to go ahead. The Court will only approve the Transfer if it is satisfied that it is appropriate in all the circumstances, taking into account the opinions of the PRA and FCA, the opinion of the Independent Expert and any representations made by Soteria, DLUK or DIUK policyholders who are concerned that they would be adversely affected by the Transfer.

What should you do next?

We recommend you read this letter in full together with the enclosed Communication Pack, which includes:

- a booklet containing questions and answers about the Transfer,
- a summary of the terms of the Transfer,
- a summary of the Independent Expert’s report; and
- a copy of the notice of the application to sanction the Transfer including the date of the Court hearing and how to raise concerns or object to the Transfer or obtain further information.

You can find more information about the proposed Transfer, including full copies of both the Scheme document and the Independent Expert's report, on our website at <https://www.soteriainsurance.co.uk/part-vii-transfer>.

If there is anyone else with entitlement to the benefits under your policy, please make them aware of the Transfer and pass on this letter and the Communication Pack to them as soon as possible.

If, after reading this letter and the Communication Pack, you believe the Transfer would adversely affect you, you have the right to attend the Court hearing that will consider the Transfer and to present any objections or concerns. If you prefer not to appear in person, you have a right to appoint legal counsel to attend on your behalf. Details of how to do this are included in the Information Booklet within the enclosed Communication Pack.

Any representations we receive, written or otherwise, will be notified to the PRA and the FCA prior to the Court hearing, and will be included in the evidence filed in Court and drawn to the attention of the Court at the hearing. If you decide to write to us, you are kindly requested to do so as soon as possible and preferably no later than 10 September 2026.

The Court hearing is due to take place on 17 September 2026 at the High Court – Business and Property Courts of England and Wales, The Rolls Building, 7 Rolls Building, Fetter lane, London EC4A 1NL. Any change to this date will be published on the website: <https://www.soteriainsurance.co.uk/part-vii-transfer>.

If you do not have any concerns about the Transfer, or do not wish to object to it, you do not have to take any further action.

Keeping you informed

If the Court approves the Transfer, or if there are any changes to the process set out in this letter (such as the date of the Court hearing), we will provide details on our website at <https://www.soteriainsurance.co.uk/part-vii-transfer>.

Notice of the Transfer will also be published in The Gazette and other relevant publications, in line with our communications approach.

You can request free copies of any of the documents mentioned in this letter or ask any further questions you may have by emailing us at the address below – our team is on hand to answer any questions relating to the Transfer. Alternatively, you can call us or write to us at the address below.

If you have any questions or concerns about this correspondence, the Communications Pack or the Transfer, please contact us:

Email: info@partvii.soteriainsurance.co.uk

Telephone: 0800 182 2374

Post: Soteria Part VII Transfer Team, Maclaren House, 100 Kings Road, Brentwood, Essex, CM14 4EA

Website: <https://www.soteriainsurance.co.uk/part-vii-transfer>

If you would like this information in an alternative format such as large print, please email us at info@partvii.soteriainsurance.co.uk or call us on 0800 182 2374.

Yours faithfully

Soteria Insurance Limited